



FREE ESTIMATE



Warranty Information

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A Warranty Is Only As Good As The Company Standing Behind It

Us: In Business Since 1995 And The Largest Window Replacement Company In America – Plus, We've Got A Full Materials LIFETIME Warranty.

Competitors: Who Knows? (Better Hope They'll Be In Business Next Year!)

Service / Warranty Information

Warranty Label

The warranty label on your windows will provide all the pertinent information about your windows for years to come. The label should be left on the window frame for possible future reference. The label includes the following information:

- Serial Number
- Date of Manufacture
- Size of Window

We can referenced by computer, all window part and component information will be available for years to come, should your windows need warranty service.

If you need warranty service, write to the address listed on your warranty and state the nature of the claim within 30 days of discovery. We will refer your claim to the proper representative, then notify you by mail of your contact person. Please allow a reasonable amount of time for an inspection. We will process your claim as per terms of the product warranty.

All Inclusive Lifetime Warranty

Subject to the limitations and exclusions listed below, Window World Inc. ("Company") warrants to the original purchaser/property owner ("Owner") and, if any, Owner's immediate transferee, excluding all other subsequent transferees, that any basic window manufactured by the Company is free from defects in material and

workmanship for as long as the Owner or Owner's immediate transferee resides in the

workmanship for as long as the Owner or Owner's immediate transferee resides in the home in which the windows are installed.

Vinyl Parts Warranty – that under normal use, the vinyl components of the window will not blister, peel, rot, or corrode.

Mechanical Parts Warranty – that all mechanical parts (locks, vent locks, balances) are warranted to be free from manufactured defects in material and workmanship. Replacement parts will be supplied at no charge.

Insulated Glass Warranty – the sealed insulated glass unit is warranted against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the dead air space of the sealed unit for the life of the window. If the glass unit fails, the Company will provide the Owner with a replacement insulated glass unit at no extra charge.

Optional Glass Breakage Warranty – the Company will provide the Owner with a replacement insulated glass unit in the event of accidental glass breakage. Exclusions listed below apply.

Labor Warranty – that all labor necessary to correct any item covered by this warranty will be provided at no extra charge by the Company in the first year. A \$75.00 service charge will be assessed after the first year.

Optional Transferable Warranty – this warranty may be transferred to the Owner's immediate transferee provided the transferee notifies the Company, in writing, at the address below, within 30 days of the property's transfer date. The correspondence must include a transfer fee of \$250, the original Owner's name and address, transferee's name and address.

*Window World Twin Cities
2220 Castle Ave E
North St. Paul, MN 55109*

General Limitations and Exclusions

- Acts of God (hurricanes, tornadoes, flood, etc), acts of war, riots, fire, stress resulting from localized heat, modifications, and vandalism are not covered by this warranty.

- Color variance may occur between replacement parts and weathered original material.
- Labor warranty does not transfer to Owner's immediate transferee.
- This warranty is exclusively for windows installed by the Company. Any additional products, such as doors, installed by the Company, in conjunction with the window contract / installation will carry the warranty provided by the manufacturer.


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Have Questions?

Call our experts today for answers.

651-770-5570

Schedule your **FREE** In-Home, No-Obligation



Servicing Minneapolis, St. Paul, and the surrounding areas.



2220 Castle Ave E
North St. Paul, MN 55109

📞 651-770-5570

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